

## Welcome Back Powerhouse Family!

We understand that these past few months have been a bit difficult for many of us but we are happy to announce a step in the right direction for your health and wellness!

We have long been preparing for the moment in which we can welcome you all back and are happy to announce that we will be opening our doors once again on Monday June 15, 2020. At the moment we are trying our best to accommodate the current limitations placed on us and keep our membership prices as low as possible despite non-negotiable overhead fees. For this reason, all payments will be processed beginning June 15, 2020. However, you will only be charged 50% of your monthly fee and go back to your monthly fee beginning the 15th of July, considering that classes will be provided for the entirety of that month.

One top of this, we have launched a full-scale plan that prepares for your return dependent on guidance from public health officials. As a team we will put forth our utmost effort to provide you all with a clean and safe workout environment upon your return given our new protocol:

- You must be wearing a mask upon your entrance and exit from our facility.
- Your temperatures will be taken at the door upon entry.  
(If we find you showing any flu-like symptoms such as a fever, cough, runny nose, sudden loss of taste or smell and shortness of breath we will politely ask you to leave for the safety of our staff and other members in our facility. We ask that if you feel you are experiencing any flu-like symptoms that you please stay home!)
- We will be providing new protocol on storage of your belongings and ask that you leave your personal belongings in the car. Bring only necessary items such as: car keys, a water bottle and your own towel to prevent transmission.
- There will be **no children allowed at this time or any people not participating in a class**. Only those of you participating in a class or actually exercising will be allowed in the facility.

We understand that Powerhouse is a place in which you build relationships, have fun and take breaks from your current reality. Due to current limitations placed on the amount of people allowed in our facility, we will only be taking pre-registrations, which must be made using our app or website. In order to accommodate for the limited number of spots per class we will be adding more classes to our schedule so that everyone may get their fair chance at getting the Powerhouse experience!

City of Industry Class Times (45 minutes)	Duarte Class Times (45 minutes)
Monday-Thursday: 5am// 6am// 7am// 8am// 9am 5pm// 6pm// 7pm// 8pm	Monday-Thursday: 5am// 6am// 7am// 8am// 9am 5pm// 6pm// 7pm
Friday: 5am// 6am// 7am// 8am// 9am 5pm// 6pm	Friday: 5am// 6am// 7am// 8am// 9am 6pm
Saturday/Sunday: 7am// 8am	Saturday/Sunday: 8am// 9am

### **Class Registration:**

#### App

- Download our app “teampowerhousefitnes” (all one word no spaces.)
- Create an account using the same email associated with our facility. (If you already have the app and an account do not worry about this step.)
- Go to “Classes” and select the desired class you wish to take.
- Select “book class” and you are now registered for that class!

#### Website

- Visit our website [www.teampowerhousefitness.com](http://www.teampowerhousefitness.com)
- Create an account using the same email associated with our facility. (If you already have an account do not worry about this step.)
- Hover over the tab “MORE” and select BOOK A CLASS.
- Click “Book” under your desired class and select “Next” to complete the booking process.
- Once you have completed the process, you will receive a confirmation on the screen.

#### Class Registration Policies

- We require all members to pre-register for each class and you are only allotted one class a day for the time being.
- You can register for your class up to 3 days in advance and the registration window closes 1 hour prior to the class start time.
- We do allow walk-ins for first time members, but past members must be aware if you arrive for a class you have not pre-registered for, you can't participate.
- If you are on the waitlist you will be notified via email/text if someone has cancelled and you have been added into the class!
- If you need to cancel please do so at least **6 hours prior** to your scheduled class. This will allow those on the waitlist to be notified that they have been added to the class.
- If you fail to meet this guideline you will lose your session and be charged a **\$15 cancelation fee**.
- If you fail to arrive at your registered class time, you will be charged a **\$15 cancelation fee**.

If you have any questions please contact us at [info@teampowerhousefitness.com](mailto:info@teampowerhousefitness.com)